Docket No.: AT2002-0496

ABSTRACT OF THE DISCLOSURE

[0033] In accordance with the teachings of the present invention, a method and apparatus is presented for determining minutes of outage. Information associated with a facility hierarchy is acquired. In one embodiment, the facility hierarchy is a SONET facility hierarchy. Outage is determined for each level in the hierarchy and a correlation is performed on the outages associated with each level in the hierarchy.